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**SI-Ljubljana: Web application development services and consultancy services for the implementation of REMIT information system (ARIS) — lot 1: Web application development, software maintenance and remote support to stakeholder services  
2012/S 248-408648**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

Agency for the Cooperation of Energy Regulators

Trg republike 3

Contact point(s): Mateja Vavtar

SI-1000 Ljubljana

SLOVENIA

Telephone: +386 82053400

E-mail: [procurement@acer.europa.eu](mailto:procurement@acer.europa.eu)

Fax: +386 82053413

**Internet address(es):**

General address of the contracting authority: <http://www.acer.europa.eu/>

Electronic access to information: [http://www.acer.europa.eu/portal/page/portal/ACER\\_HOME/The\\_Agency/Public\\_procurement/Open%20calls](http://www.acer.europa.eu/portal/page/portal/ACER_HOME/The_Agency/Public_procurement/Open%20calls)

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

General public services

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

Web application development services and consultancy services for the implementation of REMIT information system (ARIS) — lot 1: Web application development, software maintenance and remote support to stakeholder services.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Agency's premises, Ljubljana, Slovenia.

NUTS code

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

II.1.4) **Short description of the contract or purchase(s)**

The provision of Web application development, software maintenance and remote support to stakeholder services and IT specialised support and consultancy services for the Agency for the Cooperation of Energy Regulators.

II.1.5) **Common procurement vocabulary (CPV)**

72262000, 72222300, 72246000, 72220000, 72266000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 4 000 000 EUR

Excluding VAT

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Technical quality criteria for the questionnaire — efficiency and effectiveness of the resource selection methodology. Weighting 8

2. Technical quality criteria for the questionnaire — efficiency and effectiveness of the methodology for personnel management. Weighting 7

3. Technical quality criteria for the questionnaire — efficiency and effectiveness of the methodology for the account management. Weighting 5

4. Technical quality criteria for the case study — consistency of the project structure and capability of the tenderer to conduct a project from the start to the end in a structured and logical way. Weighting 20

5. Technical quality criteria for the case study — quality of technological proposals to implement the case study in line with the enterprise and European dimension of the project. Weighting 25

6. Technical quality criteria for the case study — flexibility of technical and methodological options proposed. Weighting 20

7. Technical quality criteria for the case study — risk management. Weighting 10

8. Technical quality criteria for the case study — capability to deliver services and remote support in different EU Member States. Weighting 5

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

ACER/OP/ADMIN/12/2012 — multiple framework contract in cascade for Web application development services and consultancy services for the implementation of REMIT information system (ARIS) for the Agency for the Cooperation of Energy Regulators — LOT 1: Web application development, software maintenance and remote support to stakeholder services.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2012/S 112-184885](#) of 14.6.2012

**Section V: Award of contract**

Contract No: ACER/OP/ADMIN/12/2012/LOT 1/01

Lot No: 1 - Lot title: Web application development, software maintenance and remote support to stakeholder services

V.1) **Date of contract award decision:**

8.10.2012

V.2) **Information about offers**

Number of offers received: 6

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

1st contractor: Lutech SpA  
via Dante 14  
20121 Milan MI  
ITALY

V.4) **Information on value of contract**

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: yes

Value or proportion of the contract likely to be sub-contracted to third parties:

Not known

Contract No: ACER/OP/ADMIN/12/2012/LOT 1/02

Lot No: 1 - Lot title: Web application development, software maintenance and remote support to stakeholder services

V.1) **Date of contract award decision:**

8.10.2012

V.2) **Information about offers**

Number of offers received: 6

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

2nd contractor: Capgemini Italia SpA  
via di Torre Spaccata 140  
00173 Rome RM  
ITALY

V.4) **Information on value of contract**

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Contract No: ACER/OP/ADMIN/12/2012/LOT 1/03

Lot No: 1 - Lot title: Web application development, software maintenance and remote support to stakeholder services

V.1) **Date of contract award decision:**

8.10.2012

V.2) **Information about offers**

Number of offers received: 6

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

3rd contractor: Intrasoft International SA  
2B, rue Nicolas Bové

1253 Luxembourg  
LUXEMBOURG

V.4) **Information on value of contract**

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court of the European Union  
boulevard Konrad Adenauer  
2925 Luxembourg

LUXEMBOURG

E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Fax: +352 4303-2100

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

17.12.2012